



Agent Portal Products

Portal Service Name	Full description as per web page / marketing
Level 124 General Admission	Level 125 At 456 meters, Level 125 offers a spacious deck tastefully decorated in Arabic mashrabiya for stunning 360-degree views. Capture your Burj Khalifa moments forever and integrate reality and special effects with green screen photography. Set off on a virtual reality experience to the pinnacle of Burj Khalifa. Level 124 Be thrilled by the world's fastest double deck elevators, cruising at 10m/s. Take a closer look at the world below through high powered telescopes. Step out onto the public outdoor observation terrace overlooking the ever-growing skyline. Entry procedure: Guests are required to follow the standard entry procedure for the observatory. Adults : 8y+ Individuals under 16 years are not permitted to enter alone. Children (3+ till 8)
Level 124 + The CAFE	At the Top, Burj Khalifa Levels 124+125 General Admission combo ticket with The Café treat of guest's choice (soft drink or snack) The Café located on the Ground Floor inside the attraction
Level 124 + Dubai Aquarium	From the depths of the ocean to the skies above, upgrade your At the Top visit with an enchanting encounter with 485 aquatic species at the Dubai Aquarium and Underwater Zoo. Visit to At the Top visit is as per the scheduled time on the ticket. You can visit Dubai Aquarium & Underwater Zoo anytime on the same day.



AT THE TOP BURJ KHALIFA

Level 148 General Admission

- Enjoy a personalized tour, guided by a Guest Ambassador where he/she will share tower information during their entry time.
- Step out onto the world's highest observation deck with an outdoor terrace at 555 meters.
- Refresh yourself with refreshments at SKY lounge.
- Explore Dubai's most famous landmarks with a unique interactive experience, using motion senses.
- Continue your journey to levels 125 and 124. Level 124 • Be thrilled by the world's fastest double deck elevators, cruising at 10m/s.
- Take a closer look at the world below through avant-garde, high powered, telescopes. Level 125
- Level 125 offers a spacious deck tastefully decorated in Arabic mashrabiya for stunning 360-degree views.
- Set off on a virtual reality experience to the pinnacle of Burj Khalifa.

Entry procedure:

Guests are required to collect their tickets and stickers from the counter and enter the Skyy Lounge (ground floor) waiting area. Guide will come and brief the group prior entry to the observatory. Guests are required to follow the guide through the priority line. Once guests reach the final level of their ticket category (Sky L148 are free to join the experience on their own. Priority line for exit in level 124.

Adults and children are availing the same type of ticket category.
(No child ticket)

Last entry at 22:00hrs

Individuals below 16 years are not permitted to enter alone.



AT THE TOP

BURJ KHALIFA

Lake Ride - Dubai Fountain	Set sail on a traditional Abra ride and witness the world's largest performing fountains up close.
At the Top + Rooftop, The Burj Club	Compliment your journey to At the Top with a 3- course lunch or dinner at the Burj Club located on the 3rd floor, overlooking Dubai Fountains and the Burj Khalifa tower. The rooftop is located on the 3rd floor of The Burj Club annex building. First visit to At the Top 124/125 and join the observatory after on the way down, G Level guests will be escorted to Rooftop, The Burj Club. No restaurant pre-reservation is required and restaurant waiting can apply on high season period. The path to the restaurant will be guided by the floor team. Guests can seek operation support if needed. Menu: 3 course Set Menu (options to choose for) Now drinks are included in the package. Additional drinks (alcoholic or non-alcoholic) can be charged on the spot. Restaurant offers shisha option with additional charge.
Dubai Fountain walk bridge	A brand-new floating platform located within Dubai Fountain, The Boardwalk allows you to get closer than ever, giving you a whole new perspective of the captivating performances. Guests can start their journey from Burj Park or Fountain promenade and stroll down the 272-metre boardwalk, with the closest point putting you only 9 meters away from the fountains!
Sky Views Observatory (general entry only)	Located on floors 52 and 53 of the twin Address Sky View Hotel, the Observatory offers an unforgettable experience for residents and visitors alike. Take a thrilling ride in the panoramic glass elevator to more than 219.5 meters above the ground. Walk the 25-metre glass floor and enjoy spectacular views of the city's fabulous skyline and shining coast. More than just another observation deck, Sky Views Observatory is a thrilling, one-of-a-kind attraction that simply can't be missed, and the gateway to three adrenaline-pumping activities, each more extreme than the



AT THE TOP

BURJ KHALIFA

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Sky Views Observatory + slide	Located on floors 52 and 53 of the twin Address Sky View Hotel, the Observatory offers an unforgettable experience for residents and visitors alike. Take a thrilling ride in the panoramic glass elevator to more than 219.5 meters above the ground. Walk the 25-metre glass floor and enjoy spectacular views of the city's fabulous skyline and shining coast. More than just another observation deck, Sky Views Observatory is a thrilling, one-of-a-kind attraction that simply can't be missed, and the gateway to three adrenaline-pumping activities, each more extreme than the last. Activity includes 1 slide per ticket and any additional slide will be charged at AED 25. Slide Term & Conditions: • Weight: 30 to 150 kg. • Height: Between 120 – 200 cm. • Wear modest and comfortable clothing (no loose dresses, skirts, flip flops, loose footwear, or long and loose scarves). • Please notify the Sky Views staff of any disability, intellectual or physical, that would prevent you from completing the physical and mental tasks throughout the experience. • Please notify the Sky Views staff of any pre-existing health conditions, including any physical limitations or medical conditions including but not limited to; neck weakness, back weakness, broken bones, heart conditions, nervous disorders, motion sickness, epilepsy, or if pregnant. Adults: 8y+ Individuals below 16 years are not permitted to enter alone. Children (3+ till 8)



AT THE TOP

BURJ KHALIFA

Sky Views Edge Walk	Sky Views Edge Walk is the most thrilling attraction in Dubai, and the first of its kind in the region. It is the city's highest full circle handsfree walk on a ledge which encircles the top of the Tower's main pot, over 219.5 above the ground taking thrill seekers to the tippy top of the skyscraper in Downtown Dubai. This trek takes visitors along the outside of the building — with no windows or other protective barriers standing between them and sky-high views. Term & Conditions: • Age: Between 12 and 65 years. (Minors under 18 years require the consent of their parent/s in person). • Weight: 30 to 120 kg. • Height: Between 130 – 200 cm. • Wear modest and comfortable clothing (no loose dresses, skirts, flip flops, loose footwear, or long and loose scarves). • Please notify the Sky Views staff of any disability, intellectual or physical, that would prevent you from completing the physical and mental tasks throughout the experience. • Please notify the Sky Views staff of any pre-existing health conditions, including any physical limitations or medical conditions including but not limited to; neck weakness, back weakness, broken bones, heart conditions, nervous disorders, motion sickness, epilepsy, or if pregnant. Age: 12 years + Note: between 12 years to 18 years, the presence of the parents to be able to participate on the Edge walk is a must.
ATT + Souvenir	Enjoy panoramic views of Dubai from the observation decks 124 and 125, step onto the outside terrace, and indulge in the cityscape with high-powered electronic telescopes and select a souvenir from a curated collection perfect for a cherished memento or a gift for your loved ones.



AT THE TOP

BURJ KHALIFA

The Lounge L154. L153 & 152	Level 154 +153 + 152 Explore the world's highest lounge at 585 meters above the ground and immerse yourself in the clouds with an exclusive tour of the outdoor terrace. Delight in an impeccable selection of the finest teas and coffees or enjoy a house beverage or glass of bubbly complimented by gourmet canapes. Inclusive of a tour of the outdoor terrace. Adult rate applicable from 3y+ Entry procedure: Guests are required to collect their tickets and VIP stickers from the counter and enter the Sky Lounge (ground floor) waiting area. Guide will come and brief the group prior entry to the observatory. Guests are required to follow the guide through the priority line. Once guests reach the final level of their ticket category Lounge 154 are free to join the experience on their own. Priority line for exit in level 124. Guests can visit all the observatory levels of At the Top. Adults and children are availing the same type of ticket category. (No child ticket) Last entry at 22:00hrs
ATT Sunrise with a morning treat	Level 124 + 125 Witness the gorgeous sunrise every Saturday & Sundays. Between 05:00 am to 07:30 am along with a complimentary morning treat at The Café. Product is offered on winter season only.
ATT + Sky Views Observatory	Limitless Offer, Push the limit! Elevate your senses with an unforgettable dual experience at At the Top Burj Khalifa and Sky Views Observatory. Incredible views of Dubai await at the world's highest observation deck, At the Top Burj Khalifa and at Sky Views, exhilarating experiences will set your soul free- glide, slide and take in epic views of the city from Edge Walk, a thrill like no other. Experience limitless fun at Dubai's most incredible attractions.



AT THE TOP

BURJ KHALIFA

At the Top Sky + Sky Views Observatory	Limitless Offer, Push the limit! Elevate your senses with an unforgettable dual experience at At the Top Burj Khalifa and Sky Views Observatory. Incredible views of Dubai await at the world's highest observation deck, At the Top Burj Khalifa and at Sky Views, exhilarating experiences will set your soul free- glide, slide and take in epic views of the city from Edge Walk, a thrill like no other. Experience limitless fun at Dubai's most incredible attractions.
ATT + EDGE WALK	Limitless Offer, Incredible views of Dubai await at the world's highest observation deck, At the Top Burj Khalifa and Sky Views Edge Walk. Step out onto the Sky Edge Walk that encircles The Address Sky View from the exterior and get a bird's eye view of the city & Burj Khalifa far beneath your feet at 219.5 meters above ground level. Entry procedure: Guests are required to collect their tickets from ATT counter and join their first experience of ATT L124/125. Later on, with the same tickets, they can visit the Sky Views Observatory and enter the combo experience. Specific Age requirement is 12y+ to join the Edge Experience. Waiver must be signed from the customer Edge team will provide briefing of the experience Activity: approx. 20 min outdoors

Warm Regards,

At the Top, Burj Khalifa Team